

## JOHNS HOPKINS UNIVERSITY

Program Name: MSN Healthcare Organizational Leadership

### State Authorizations

As a member of the [National Council for State Authorization Reciprocity Agreements](#) (NC-SARA), effective February 22, 2016, Johns Hopkins University (JHU) is authorized to offer distance education programs in SARA member states.

### Prerequisites for Professional Licensure or Certification for (Program)

This program satisfies the requirements for licensure or certification in **(All States)** and

This program does not satisfy the requirements for licensure or certification in (State Names).

***Students who move to a state where their program does not meet that state's licensure or certification requirements may have difficulty finding a job in that occupation and/or repaying loans borrowed to complete the program as well as lose eligibility for additional federal financial aid.***

### Refund Policies

JHU Refund Policy (link to JHU school specific refund page)

[JHU Return to Title IV Funds Policy](#)

### Adverse Actions by State or Accrediting Agency in the Last 5 Years

N/A

### Process for Submitting Grievances/Complaints

JHU encourages individuals to first seek resolution to grievances within the university's processes. If an individual has exhausted JHU grievance procedures and the complaint has not been resolved, he or she has the right to file a complaint with the [Maryland Higher Education Commission](#) (MHEC), the state portal agency for SARA. MHEC is responsible for investigation and resolution. MHEC will notify the portal agency of the state in which the student resides regarding the grievance for collaborative problem resolution.

School Level: [Complaint/Grievance Policy < Johns Hopkins University \(jhu.edu\)](#)

University Level: <https://provost.jhu.edu/education/academic-grievance-policy-students-and-postdoctoral-fellows/>