

NEYSA P. ERNST, RN, MSN

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PROFESSIONAL PROFILE

- **Experienced Nursing Manager:** Offering 13 years of nursing experience and nearly ten years of nursing management experience with Johns Hopkins Hospital, strategically managing a workforce of 50 professionals
- **Well-Rounded Leader:** Served in the past as President of the Maryland Nurses Association; Member of Society of Gastroenterology Nurses and Associates, Inc. and American Society of Perianesthesia Nurses
- **Care-Focused Nurse:** Worked collaboratively with a diverse group of professionals to develop new plans, establish policies, and lead continuous improvement initiatives that were essential to bolstering patient care
- **Innovative Nursing Professional:** Received the *Nursing Excellence Award*, May 2015 Nurse Driven Telemetry Discontinuation Protocol; Presented "A Weight off Your Shoulders" Direct Care Best Practices and Resources for Bariatric Patient Population at the Maryland Nurses Association in 2016; Published "Effect of a Nurse-Managed Telemetry Discontinuation Protocol on Monitoring Duration, Monitor Alarm Frequency, Adverse Patient Events and Staff Satisfaction"

CORE COMPETENCIES

- Team Leadership
- Strategic Planning
- Attention To Detail
- Advanced Problem Solving
- Project Leadership
- Research & Education
- Employee Mentorship
- Solution Implementations
- Financial Oversight
- Quality Control
- Policy Compliance
- Data Analysis

CAREER PATH

Johns Hopkins | Nurse Manager – Department of Medicine Zayed 2 Endoscopy **2016 – Present**

- Combine extensive management, nursing, and strategic thinking expertise to steer a 50-person workforce
- Foster a team-focused environment through hands-on mentorship and development for all team members
- Lead the transition of the unit and all team members during institutional change to bolster employee retention
- Proactively adapt to emerging situations while setting new priorities and promptly resolving any problems
- Optimize resource allocation, negotiate issue resolutions, and boost performance to meet patient requirements
- Leverage an analytical mindset to evaluate and interpret data for enhance patient, staff, and financial outcomes
- Play a pivotal role in creating interdisciplinary inpatient and outpatient workflow improvements and policies
- Spearhead nursing interventions, evaluate results, and actively promote interdisciplinary research/education

Nurse Manager – Department of Medicine Osler 8 Biocontainment Unit **2014 – Present**

- Provide strategic leadership and training for a 100-person nursing, physician, and ancillary clinical staff
- Develop a well-qualified workforce of professionals by steering all recruiting and hiring efforts for the team
- Work collaboratively with other professionals to plan, coordinate, and direct activities according to standards
- Bolster clinical care quality to ensure that patients with significant infectious diseases receive optimal outcomes
- Cultivate complex stakeholder relationships in addition to leading the implementation of new technologies

Nurse Manager – Department of Medicine Halsted 4 **2012 – 2016**

- Orchestrated a 15-bed medical nursing unit with 30 employees by attentively strengthening the unit culture
- Steered all activities that were essential to providing top-quality nursing care for the GI inpatient population
- Established new communication/feedback strategies while simultaneously developing unit-specific procedures
- Pioneered innovative programs to enhance unit-based accountability and facilitate HR requirements
- Consistently achieve institutional goals in regards to quality and financial goals through superior leadership

Nurse Clinician I to Nurse Clinician II-E – Department of Medicine Osler 4 **2006 – 2012**

- Honed cross-functional expertise while working collaboratively with the multidisciplinary health care team
- Strove to optimize team performance and patient outcomes by identifying quality improvement initiatives
- Ensured constant alignment to organizational objectives and operational goals in regards to safety and quality
- Monitored daily care for assigned patients and staff while acting in the absence of the Nurse Clinician III

PROFESSIONAL DEVELOPMENT

**Johns Hopkins University School of Nursing | MSN Health Systems Management & BSN
Clinical Hospital Advanced Management Program**